



TRAVEL INSURANCE

FAQ's



Who is Covered?

- All inbound return airfare paying travelers (guests) to Jamaica booking their package via Chukka Trails & Travel.
- All guests are covered for a maximum period of 30 days or a departure date which ever is earlier.

What is Covered?

- Medical Coverage for emergencies & COVID-19 conditions.
- Medical evacuation for cases deemed medically necessary by an authorized physician and where treatment is not available in Jamaica.
- Hotel Quarantine included for 14 days.
- Trip Interruption
- Sports & Activities related injuries

Please read the policy document for terms and conditions

Claims Process

In the unfortunate event of a claim please do the following:-

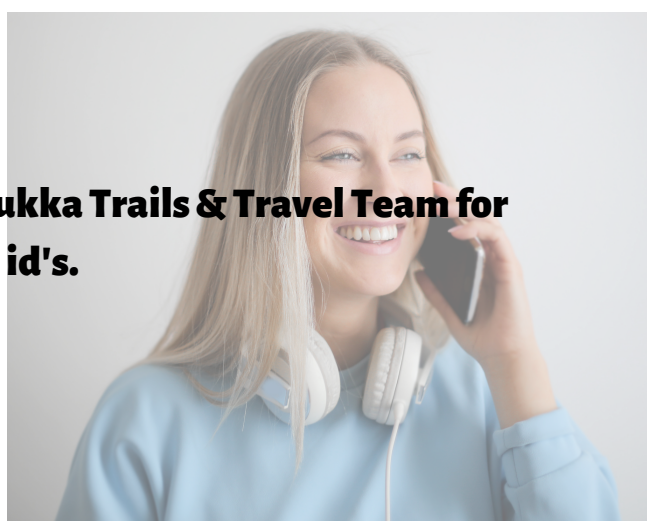
- Download the claim form from the website
- Fill in the relevant information
(*choose the type of claim and only fill that portion*)
- Attach original bills and email to the two email ids below.
- Claims once approved will be remitted into your bank account.
- Any claim over the US \$500 needs to be pre-authorized.
- For medical emergencies please contact the Chukka Trails & Travel Team for assistance.
- All claims need to be reported within 24 hrs of incidence.



Contact Points

For medical emergencies please contact the Chukka Trails & Travel Team for assistance. Also note below other numbers and id's.

- [Claims & Queries](#)
- insureit@gkco.com (G.K. General Insurance)
- OTEMSclaims@ffkja.com (FFK Jamaica)
- [Contact Number](#)
- +1-876-926-5442 (G.K. General Insurance)
- +1-876-9261140-4 (FFK Jamaica)



Service Managers (FFK)

Kevin Harris - kevin.harris@ffkja.com
Andrew McKenzie - andrew.mckenzie@ffkja.com

Contact your CTT Destination Specialist for all your documentation



"Peace of Mind when you holiday with us"